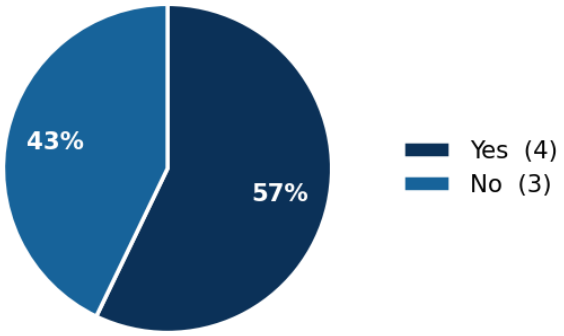
Assessment of Gaps in Post-Crash Care and Emergency Response Survey Results

Survey responses (18 attendees) were recorded for each single-choice question during the Public Meeting in November 2026. Respondents shared experiences with emergency services and identified priorities for improving post-crash care, emergency response, and community safety.

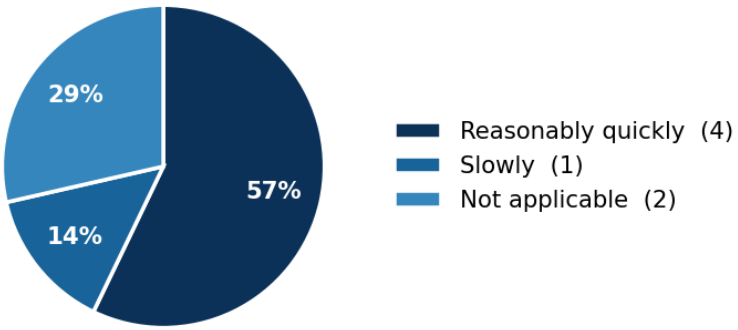
Key Findings

- ✓ Respondents (71%) were very concerned about medevac delays during poor weather.
- ✓ Respondents (57%) described emergency response services as somewhat accessible and reliable.
- ✓ Medevac delays were the most frequently selected challenge (4 selections); more personnel and training was the most frequently selected improvement (4 selections).
- ✓ Open-ended comments identified airport instrument and weather-system reliability, 911 call routing, drainage, communications, and prevention education as priorities.

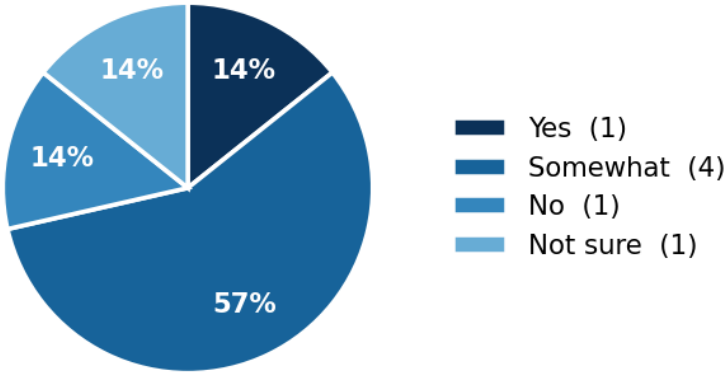
1. Have you ever called 911 or requested emergency assistance on St. Paul Island?



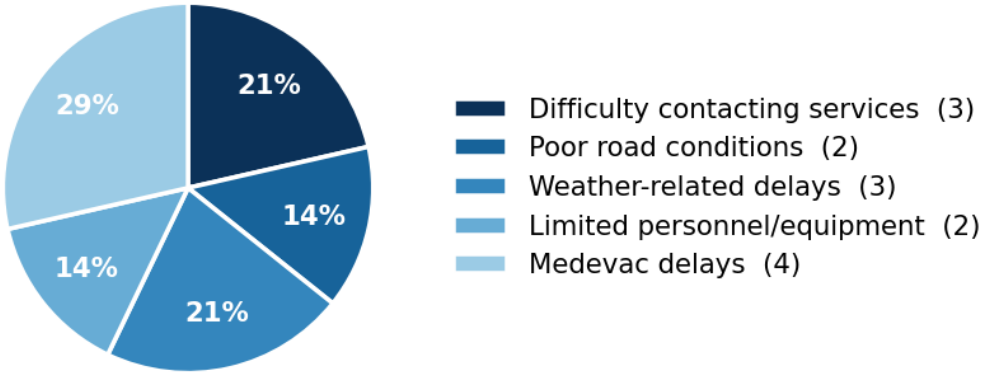
2. If you requested emergency assistance, how quickly did responders arrive?



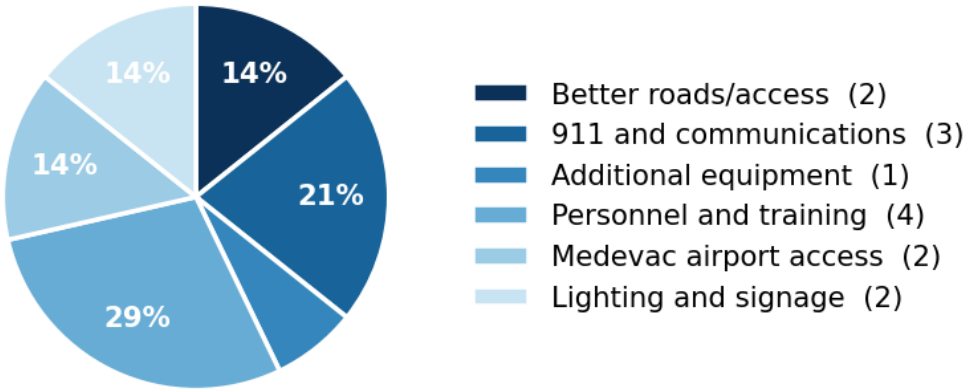
3. Do you feel emergency response services are accessible and reliable?



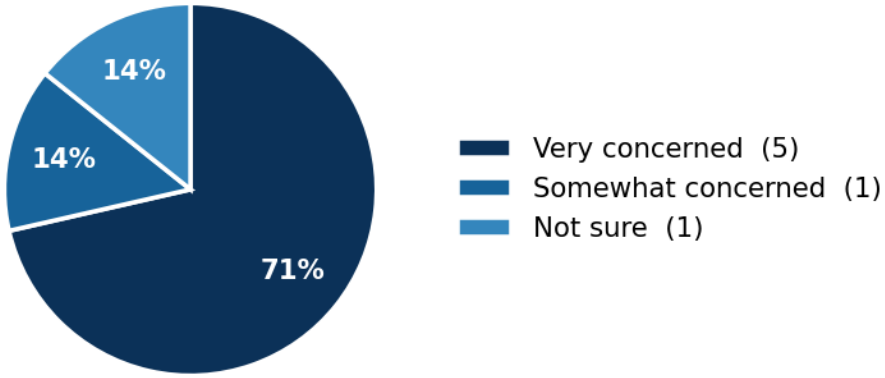
4. What emergency response challenges have you experienced or observed?



5. What improvements would help emergency responders?



6. How concerned are you about medevac delays during poor weather?



7. What improvements would you recommend for emergency response and post-crash care?

- ✓ Full-time EMT coverage
- ✓ Improved instrument landing system (ILS) and airport weather systems
- ✓ Greater reliability of airport navigation aids
- ✓ Improved local 911 call relay/routing

8. What other changes could improve community safety and emergency preparedness?

- ✓ Prevention and safety information for younger residents
- ✓ Speed reduction and education about driving conditions and impaired driving
- ✓ Improved roadway drainage for snowmelt and heavy rain
- ✓ More active community involvement
- ✓ Better phone service and communications